Dear Patients,  
  
Your safety and health is our #1 concern.

To protect you from COVID-19, you can see   
your doctor and clinic care providers by video   
and telephone.

This allows you to get care while social   
distancing or quarantined.

After your video or phone assessment, if   
you need to be seen in person, we will make arrangements to do so safely.

The Pathways Virtual Care Directory provides information on your clinic’s virtual care appointments:

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[www.pathwaysbcvirtualcare.ca](http://www.pathwaysbcvirtualcare.ca)

To sign up for a video or telephone appointment, please email or call:

**[CLINIC EMAIL]  
[CLINIC PHONE #]**

Before your appointment, please see this website for tips on preparing to use video   
or telephone for clinic visits:   
[tinyurl.com/VirtualCareFAQ](https://tinyurl.com/VirtualCareFAQ).

Sincerely,

Your care team

[CLINIC NAME]

[CLINIC WEBSITE]