

# Involved in a billing audit? Here's what Doctors of BC can do.

## 1 | PRE-AUDIT

During the pre-audit planning phase, Doctors of BC can provide a [detailed overview](#) of the audit process, including what to expect and how to prepare.

We can assist by:

- Encouraging physician auditees to seek legal counsel through the [Canadian Medical Protective Association \(CMPA\)](#). Connect with Doctors of BC's Audit & Billing Senior Advisor to explain the role of the CMPA in the audit process including its position as the auditee's advocate to provide legal representation throughout the entire audit process.
- Locating past Mini Practice Profiles (MPP), typically the last five years, and [reviewing key elements](#) in a physician's MPP that may have led to the audit and/or how best to interpret their MPP.
- Sharing information about the [Physician Health Program \(PHP\)](#) and other Doctors of BC's supports.

## 2 | ON-SITE AUDIT

## 3 | REPORTING

## 4 | RECOVERY

During Phase 2 - 4, the audit is **active**; therefore, Doctors of BC cannot provide legal advice to physicians or get involved. During these phases, the auditee must rely on the CMPA and their lawyer for legal support.

If an auditee has questions about the process, Doctors of BC staff can help connect them to the appropriate staff (e.g., Audit and Investigation Branch, MOH, etc.) as required.



## 5 | POST-AUDIT

*Post-audit definition: The audit is complete only once Legal Services (MSC /Audit and Investigation Branch) and the auditee's legal counsel finalize a mutually agreed upon settlement (via mediation or hearing) and a formal settlement agreement is signed by the MSC and auditee. A Pattern of Practice Order, requiring the physician to abide by certain rules or restrictions, may also be implemented.*

Physicians who have completed the audit process have the option, upon request, to provide feedback to the Patterns of Practice Committee (POPC). Although the POPC cannot change audit outcomes, it can relay feedback about the process to the Billing Integrity Program for future consideration.

**NOTE:** The option to give feedback is **only** available upon request. Please contact the lead staff support below.

### For questions or more information, please contact:

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