

# Involved in a billing audit? Here's what Doctors of BC can do.

## 1 | PRE-AUDIT

During the pre-audit planning phase, Doctors of BC can provide a [detailed overview](#) of the audit process, including what to expect and how to prepare.

We can assist by:

- Encouraging physician auditees to seek legal counsel through the [Canadian Medical Protective Association \(CMPA\)](#).
- Explaining the role of the CMPA in the audit process. The CMPA provides legal representation and advocates for the auditee throughout the entire audit process. Contact the Doctor's of BC's Audit & Billing Partner to learn more.
- Reviewing past Mini Practice Profiles (MPP) and identifying [key elements](#) in a physician's MPP that may have led to the audit.
- Sharing information about the [Physician Health Program \(PHP\)](#) and other Doctors of BC's supports.

## 2 | ON-SITE AUDIT

## 3 | REPORTING

## 4 | RECOVERY

Doctors of BC is not able to provide legal advice during Phase 2 – 4, when the audit is **active**. During these phases, the auditee must rely on the CMPA and their lawyer for legal support.

If an auditee has questions about the process, Doctors of BC staff can help connect them to the appropriate staff (e.g., Audit and Investigation Branch, Ministry of Health, etc.) as required.



## 5 | POST-AUDIT

The audit is complete once Legal Services (Medical Services Commission/Audit and Investigation Branch) and the auditee's legal counsel finalize a mutually agreed upon settlement (via mediation or hearing). A formal settlement agreement is signed by the Medical Services Commission and the auditee. A Pattern of Practice Order, requiring the physician to abide by certain rules or restrictions, may also be implemented.

Physicians who have completed the audit process, can, upon request, provide feedback to the Patterns of Practice Committee (POPC) regarding the audit process. The POPC cannot change audit outcomes; it can provide feedback about the process to the Billing Integrity Program for future consideration.

**NOTE:** The option to give feedback is **only** available upon request. Please contact the lead staff support below.

### For questions or more information, please contact:

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