

ICBC & WORKSAFE BC UPDATE

Purpose:

To provide physicians and their staff with up to date information on ICBC and Worksafe billing, education and other pertinent information updates.



WORKSAFE UPDATE

Are you registered with WorkSafeBC?

To learn more please refer to our physician registration guide [here](#).

WSBC BILLING TIPS

HOW TO EFFECTIVELY BILL EXPEDITED CONSULTATIONS AND SURGERY

1. EXPEDITED SURGERY

- A surgery is considered expedited if it is performed within 40 business days from the date a surgeon receives written approval for surgery from a WorkSafeBC board officer.
- For more information and tips on how to effectively bill and get paid for expedited surgeries click [here](#).

2. INITIAL EXPEDITED CONSULTATION (WSBC CODE: 19911)

Some physicians report significant delays or denial of payment for their 19911 code. Labelling properly and legibility are just a few of the challenges.

For more information and ways to avoid rejection and delays with payment for the 19911 [click here](#).

MANDATORY INJURY FIELD REQUIREMENT CHANGES (LENGTHEN INTO BAND)

WorkSafeBC has released Revision 1.10 of the “WCB Electronic Medical Forms Vendor Specifications for MSP Inbound Records.”

This revision consists of an optional change that relaxes the data requirements for the Area of Injury, Anatomical Position, and Nature of Injury fields, making them optional under certain conditions.



ICBC UPDATES

HAVE YOU HEARD ABOUT ICBC'S ENHANCED CARE MODEL?

No matter who is at fault, all BC residents are eligible to receive ICBC's Enhanced Accident Benefits. Please visit the following resources for more information.

- [Enhanced Care Resources for Patients](#)
- [Summary Guide for Physicians on Patient Benefits](#)
- [ICBC Fee Guide](#)

FAMILY PHYSICIAN REPORTS:

The ICBC Family Physician Reports have been updated and they can be accessed through [Pathways forms repository](#) and the [ICBC webpage](#) (physician services page).

[FP Standard Medical Report](#)

[FP Extended Medical Report](#)

[FP Reassessment Medical Report](#)



SPECIALIZED SERVICES REPORTS (\$275)

This report is for patients seeking specialized services through a written referral from any physician providing a consultation for injuries sustained in a motor vehicle accident. These physicians can now bill a \$275 fee for completing the Specialized Services Report in addition to billing the regular consult/visit fee. resources below:

- [Specialized Services Report](#)
- [Billing tutorial videos](#)



ICBC CONTACT INFORMATION:

To validate a claim number or coverage and for general ICBC questions, please contact:

ICBC Health Care Inquiry Unit (HICU)

604 587-7150

1 888 717-7150

For all payment related issues, please contact:

ICBC Claims Vendor Inquiry Unit

claimsvendorinquiry@icbc.com

Please be sure to include claim number, patient name, payee name, and invoice number if applicable.

DOCTORS OF BC STAFF CONTACT:

For WorkSafe related Inquires:

WSBC@doctorsofbc.ca

For ICBC related inquires:

ICBC@doctorsofbc.ca



FOR MORE INFORMATION: [ICBC PHYSICIAN PARTNER WEBSITE](#)