

Factsheet – Health Authority Engagement Survey Report 2017

Background

- The Survey was conducted by Accreditation Canada, an affiliate of Health Standards Organization (HSO)) from April 1 to 30, 2017.
- The purpose of the survey is to seek the views of our members regarding their engagement and interaction with Health Authorities
- This is the second annual survey; the same 9 questions from Health Standards Organization's Worklife Pulse Tool were asked last year.

Methodology

- The survey was sent by email from Accreditation Canada to 11,342 members (retired and student members were excluded).
- 2,998 members responded, resulting in a response rate of 26%. The response rate is significantly higher than last year with at least 500 more physicians participating this year.

Key Findings

- There are improved ratings in team collaboration and the ability for physicians to provide meaningful input into their practice environment.
- More specifically, family physicians showed a significant improvement in ratings concerning the ability to provide meaningful input into changes affecting my practice environment while specialists indicated an overall improvement with their experience in belonging to a collaborative, patient-centered team/unit.
- While there were some improvements across the board, there is opportunity for improvement in areas regarding transparency levels for decision making, soliciting physician input for planning, and overall communication.
- Survey results serve as a valuable benchmark and provide opportunity to foster collaboration and engagement to help improve patient care and the BC health care system
- Doctors of BC have established strategies to address areas that require improvement and we look forward to using the findings of the report to help foster collaboration amongst physicians, Health Authorities and other health-sector stakeholders