EMR SUPPORT MODEL

Getting Started
Your EMR is a key tool for your clinical practice. Here is how to find the right fit for you.
- DTO EMR Frequently Asked Questions
- CMPA Electronic Records Handbook
- OMD Physician EMR Planning Guide

Fundamentals
Basic training is provided by your EMR vendor. The Practice Support Program (PSP) provides a tailored approach to understanding how your EMR can improve your office efficiency and clinical practice.
- PSP Panel Management (Phase 1-2)
- PSP Advanced Access and Office Efficiency

Optimization
Are you using your EMR as a tool to deliver proactive care? Do you know your patient panel? The Practice Support Program (PSP) can help you get the maximum benefit from your EMR.
- PSP Data-Informed In-Practice Coaching and Mentoring Tools and Services
- PSP EMROptimization
- PSP Panel Management (Phase 3)
- PSP Panel Development Incentives

Migration
Switching or merging EMRs is a complex project. A migration plan is essential for a smooth transition.
- DTO EMR Data Portability
- DTO EMR Data Conversion Checklist
- OMD EMR Data Migration Guide
- Contact DTO for additional help

Troubleshooting
Your EMR vendor is your first point of contact to help resolve software issues.
- Contact DTO for additional help

Retirement
If you are planning to retire, it is important to ensure your data is protected and stored appropriately.
- DTO Clinic Security Education
- BC Physician Privacy Toolkit
- Contact DTO for additional help

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G P S C General Practice Services Committee