

THE FUTURE OF PRIMARY CARE

Doctors of BC
Member Engagement
2022

SOLUTIONS: Recurring themes heard from physician members



Pay family doctors fairly and equitably for the work, time, and costs involved in providing longitudinal care. Provide appropriate compensation that is also equitable with other options, pay for indirect care so there is no more unpaid work, and support overhead. Overall, work to increase net income after overhead for family doctors.



Offer optional, flexible payment options through improved fee for service with time modifiers or updated contracts. Provide choice in how family doctors are paid to reflect the different ways they practice, and that maintains physician autonomy so they can best serve the needs of their patients and communities.



Review billing fees. Expand fees for complex medical conditions, augment fees where inadequate for the work required, and simplify fees in other areas to be easier to use.



Reduce administrative tasks and forms. Streamline, simplify, or eliminate paperwork and forms, and pay doctors to complete them. Reduce the growing burden of responsibility on family doctors to fill out legal and insurance forms.



Support escalating costs of rent and overhead. Seek solutions to address inflation, rent/lease increases, and associated overhead costs.



Provide business supports for practices. Provide training and administrative supports for clinic and business operations, training, and technology. Expand the MOA role for more patient care support.



Increase access to locums. Arrange for a centralized, easy-to-access locum system to support doctors when they need take time away from the practice.



Increase patient supports. Urgently expand team-based care, mental health supports, specialized care, and access to services needed for investigations.



Improve family physician and specialist collaboration, communication and processes, and overhaul the referral system to reduce burdens on family practices and improve patient experiences.



Fund, centralize, and modernize technology and electronic medical records (EMRs). Create an accessible, easy to use, interoperable EMR system to save time, and improve communication and care quality across settings.