DR. CHARLENE LUI PRESIDENT-ELECT CANDIDATE, DOCTORS OF BC



I am honoured and excited to run for President-Elect for Doctors of BC. I am dedicated to representing the needs of the physician community, specialists and family doctors alike. Our **collective wellbeing** is crucial for a well-functioning, equitable and effective health care system.

As a family physician who has worked in both community and facility settings for the past 27 years, I bring to the table **diverse clinical and leadership experiences** from longitudinal full-service family practice, obstetrics, long-term, and acute care, COVID, vaccine and virtual clinics. Like you, I have felt both the joys of our vocation and the struggles we face as physicians. I, too, know the moral distress and overwhelming fatigue caused by administrative burdens and the frustrations of striving to do your best amidst a complex and under-resourced health care system. Despite these hurdles, I have witnessed the enormous impact we, as the doctors of BC, have on the lives of our patients and our profession.

What I want you to know about me is that **I am a person of action and determination**. I am energized by the opportunity to right a wrong in the system and am tenacious and resilient enough to make positive change.

This **perseverance** was evident when I led the negotiations and multi-stakeholder development of Burnaby's Primary Care Networks, one of the first PCNs in BC, where physician-led teams provide much needed mental health, social work, and other services. I also led the development of Burnaby's New Immigrant clinic, which provides holistic and culturally safe care to vulnerable refugees and new immigrants.

We are all struggling to provide quality care to the people of our province. While this past year has seen some impressive progress on new billing models and team-based care, we see the effects of long wait-times and the over one million British Columbians without a family doctor. This shortage of primary care affects us all, as we endeavor to meet B.C. patient needs, by the right provider, at the right time. I am passionate about collaborating with my specialist and family medicine colleagues to enable **positive healthcare reform**, with a particular focus on **championing physician-led team-based care** and upholding the principles of equity, diversity, and inclusion.

I will continue to listen to and amplify our collective voice, advocating for policies that support our profession. I will work tirelessly towards a fair, accessible healthcare system that puts patients and families first. I value honesty, open communication, and real partnerships. By working together with healthcare leaders and policymakers, we will tackle our profession's challenges, **ensure accountability**, and create **lasting solutions** for everyone in British Columbia.

Leadership, I believe, is not only about guiding the organization towards its objectives but also about fostering unity and empowerment among its members. I have a proven track record of bringing diverse groups together, fostering dialogue, and finding common ground to drive progress. If elected, **I am committed to ensuring that every physician voice is heard, respected, and valued**.



RESUME



BOARD EXPERIENCE

BURNABY DIVISION OF FAMILY PRACTICE (BDFP)

- Chairman, Board of Directors (2013-2019)
- Past-Chair (2019-2021)
- Board Director, Inaugural (2011 to 2021)
- Co-Chair Collaborative Services Committee
- Fraser Region Divisions of Family Practice Collaborative, Chair/Physician Lead (2020-present)

BC FAMILY DOCTORS

- BC Family Doctors Board Chair (present)
- Board of Directors, Vice Chair (2022)
- Board Director-District 5 Delegate (2020-present), Vice Delegate (2019-2020)

UNIVERSITY OF BRITISH COLUMBIA

- UBC Medical Alumni Association, President-elect (present)
- Fraser Region Delegate, (2021-2022)

DOCTORS OF BC

- Representative Assembly (2018-present)
- Community Physician Health and Safety Oversight Group (present)
- WorkSafeBC Negotiations Coordinating Group (2021-2023)

TEACHING AND MENTORSHIP

- UBC Faculty of Medicine, Clinical Instructor (1996-present)
- Physician Quality Improvement Faculty (present)
- Core Strengths Facilitator (present)



PARTNERSHIP COMMITTEES

- Primary Care Network Steering Committee (2018-present)
- Interdivisional Strategic Council, Co-chair (2020-present), Vice Chair (2017-2019)
- General Practices Services Committee, Fraser Division's Representative (2017-2022)
- Global Family Care Clinic, Co-chair and Advisory Board (2012-2019)
- Primary Care Network Governance Committee, member (2018)
- Shared Care Steering Committee, Co-chair (2022-present)

LEADERSHIP TOOLKIT

Obtained leadership toolkits and certificates from UBC Sauder School of Business, SFU Beedie School of Business, Physician Management Institute, and Vantage Point.

- + Canadian Physician Executive Certificate
- + Physician Quality Improvement Certificate
- + Core Strengths Facilitator Certificate
- + Developing and Leading System Improvement
- + Leadership for Medical Women
- + The Human Aspect of Change Management
- + Diversity, Equity and Inclusion
- + Leading in Crisis
- + Strengthening Financial Stewardship
- + Conflict Management and Negotiation
- + Developing Strategic Influence
- + Authentic Leadership
- + Advocacy for Change
- + Crucial Conversations
- + Clear Leadership
- + Dollars and Sense

GUIDING WITH INTEGRITY, INSPIRING TRUST, AND RESTORING JOY IN MEDICINE