

Factsheet – Doctors of BC Health Authority Engagement Survey Report 2018

Background

- The survey was conducted by Health Standards Organization from May 24, 2018 to June 24, 2018.
- The purpose of the survey is to seek members' views regarding their level of engagement and interaction with health authorities.
- This is the third annual survey by Doctors of BC; the same 9 questions from Health Standards Organization's *Work Life Pulse Tool for Physicians* have been asked for three years in a row.

Methodology

- The survey link was sent from Doctors of BC to 11,153 members; retired and student members were excluded.
- Health Standards Organization received 2,657 responses, resulting in a response rate of 24%. Although this rate is slightly lower than last year (2017 = 26%), we still consider this a positive and engaged response from our membership.

Key Findings

- Notable improved ratings in physician satisfaction with their health authority as a place to practice medicine.
- Slightly increased ratings of senior leaders' communication and transparency in decision-making.
- Slightly decreased ratings for physicians feeling they have opportunities to provide meaningful input into their place of practice, particularly for family physicians.
- A trend showing earlier-career physicians and those who hold leadership positions in health authorities tended to rank scores higher.
- Overall, there is still much room for improvement. BC's ratings – and engagement standards in general – are lower in comparison to other organizations across the country surveyed by the Health Standards Organization.